



PTCRB™

**Industry Certified, Network Ready.**

# How to Certify an Integrated Device

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## Section 1 General

### 1.1 Purpose

The purpose of this document is to describe the process to obtain PTCRB™ certification for an Integrated Device.

The PTCRB certification program provides a streamlined process for certifying devices that incorporate fully certified wireless modules (“Integrated Devices”), providing an efficient and low-cost pathway for certification.

IoT Devices are certified under a special IoT Network Certified™ certification program. More information is available at [GetIoTNetworkCertified.com](https://www.ptcrb.com/certification-program/).

### 1.2 What is PTCRB Certification?

PTCRB certification demonstrates a device’s compliance to international wireless standards for 4G and 5G network interoperability. Many wireless operators in North America require devices accessing their network to obtain this certification. Without PTCRB certification, vendors run the risk that their devices will perform poorly on these networks.

CTIA Certification is the administrator for the PTCRB certification process and for the allocation of PTCRB IMEI TACs.

### 1.3 Certification Requirements Documents

There are two documents detailing the procedures and requirements for PTCRB certification, which can both be accessed on the PTCRB website at <https://www.ptcrb.com/certification-program/>:

- The **PTCRB Program Management Document (PPMD)** defines the process to obtain certification
- The **PTCRB NAPRD03 Document** defines the technical requirements for certification

## Section 2 Requesting Access to the PTCRB Certification Database

To request access to the PTCRB certification database, go to <https://certify.ptcrb.com/>, select “New User Registration,” and complete the form.

The registration must be for a specific individual and the email address used to register must be from a valid company domain. User registration requests using web-based email addresses will not be accepted.

The Certification Database Administrator will respond to your request after verifying your access request with your company’s primary point of contact, and you will then receive your username and password by email. If this is your company’s first PTCRB certification database access request, you will be appointed as the primary point of contact.



HOME

### Login

PTCRB Certification and Test Case Databases

User Name:

Password:

Login

[I Forgot My Password](#)

[New User Registration](#)

## User Registration Request

\* First Name

\* Last Name

\* Business Title

\* Email

\* Work Phone  Ext.

Mobile Phone

\* Address 1

Address 2

Address 3

\* Country

\* City

State/Province   
Not required for selected country

\* Zip/Postal Code

\* Description of company's business/operations

\* My company is a

\* Company Name

\* Company Website

\* Agreement

**Database Terms and Conditions**

Updated April 2020

These Terms & Conditions ("Terms") constitute a binding agreement between CTIA Certification and

I have read and agreed to the above rules and instructions.

\* Required fields

## Section 3 Navigating the PTCRB Certification Database

Once you have gained access to the PTCRB certification database and logged in with your username and password, you will see the “Certification Database” tab in the menu header.

Within this menu there are options for the following items:

- Submit New Request: For submitting new certification requests
- Check/Update Request: For checking and updating certification requests already submitted
- Certified Devices: For viewing all your certified devices
- IMEI TACs: For viewing IMEI TACs issued
- Withdrawn Requests: For viewing any certification requests you have withdrawn
- Authorized Test Labs: For viewing a list of all PTCRB Authorized Test Labs and the authorized testing capabilities of each

PTCRB™

HOME **CERTIFICATION DATABASE** TC DATABASE UPDATE PROFILE LOG OUT

[SUBMIT NEW REQUEST](#)  
[CHECK/UPDATE REQUEST](#)  
[CERTIFIED DEVICES](#)  
[IMEI TACS](#)  
[WITHDRAWN REQUESTS](#)  
[AUTHORIZED TEST LABS](#)  
[DEVICE RE-CATEGORIZATION](#)

Welcome, **Bill**

**Certification Documents**

PTCRB Program (Download Document)

The PTCRB Program defines the process to obtain certification.

PTCRB NAPRD03 Document (Download Document)

The PTCRB NAPRD03 Document defines the technical requirements for certification.

## Section 4 Entering a Request in the Database

Before submitting a new PTCRB certification request, make sure you have collected some key pieces of information ahead of time:

- Talk to your module manufacturer to confirm the module configuration you should select for certification:
  - Module model name/number
  - Module HW
  - Module SW
  - Module SVN
- Establish which PTCRB Authorized Test Lab will be performing the certification testing
  - Use the Authorized Test Labs link to find labs that are approved to be able to perform testing
  - Make sure you are aware of the lab costs and certification timelines before assigning a certification request to the lab
- Make sure you have the model name/number available for your Integrated Device
- Generate a PO number if your organization requires CTIA Certification to put that on the certification fee invoice
  - The PTCRB certification fee for an Integrated Device is \$1,500 for an Initial certification request.

Every effort should be made to enter correct and accurate information into the database when submitting a request. Once a lab accepts the certification request you will be unable to modify the information provided. If you find later that there are mistakes, first contact your PTCRB test lab, as they are able to update much of this information as they process the certification request.

For any additional updates to your certification request information, please contact CTIA Certification at [support@ctiacertification.org](mailto:support@ctiacertification.org).

## 4.1 Submitting a New Request

- From the Certification Database tab, select “Submit New Request”
- Select “Initial Certification Request” from the drop-down menu
- Select “Continue”



A screenshot of the PTCRB website's navigation menu. The menu is located at the top of the page and includes links for HOME, CERTIFICATION DATABASE, TC DATABASE, UPDATE PROFILE, and LOG OUT. A red box highlights the "SUBMIT NEW REQUEST" link, which is highlighted in green. Below the navigation menu, there is a welcome message for "Bill" and a list of menu items: CHECK/UPDATE REQUEST, CERTIFIED DEVICES, IMEI TACS, WITHDRAWN REQUESTS, AUTHORIZED TEST LABS, and DEVICE RE-CATEGORIZATION. There are also links to download documents, such as "PTCRB NAPRD03 Document" and "PTCRB Program Documents".

## Submit New Request

Please choose the type of request you would like to submit from the following options.

Request Type:

- Initial Certification Request
- Variant Certification Request
- ECO Certification Request
- IMEI TAC Request
- Test IMEI TAC Request

- Select “No” in response to whether a PTCRB TAC Request has been submitted for this device
- Select “**Integrated Device**” under the Device Type option
- Indicate “Yes” if your device contains more than one cellular (WWAN) module. If there is only one cellular radio module, select “No”.
- Identify if your device is an IoT Device.
  - If it is an IoT Device, it will be certified under a special IoT Network Certified program. Visit [GetIoTNetworkCertified.com](http://GetIoTNetworkCertified.com) for more details.
- Select “Continue”

## Initial Certification Request

Manufacturer Initech

Has a PTCRB IMEI TAC Request been submitted for this model?

Yes  No

Is this an IoT device?

Yes  No

Device Type

Does this device contain multiple WWAN modules?

Yes  No

Continue

### 4.1.1 Device Name and Basic Details

- Enter the model name/number for your Integrated Device. This is the reference by which the device will be certified.

*Note: The model name/number shall identify a single device; wild-card digits are not permitted for naming a device.*

- Optional: Additional marketing name(s) under which your device shall be placed on the market may be listed in the optional marketing name field. Please enter each additional marketing name as a separate entry and click “Add” to list each marketing name. Note that multiple marketing names shall all reference back to the same model name/number.

[home](#) > [submit new request](#) > [certification request](#)

## Initial Certification Request

Please enter the Model Name/Number and select the module.

**Manufacturer:** Initech

**Device Type:** Integrated Device

**Model Name/Number:**

**Marketing Name(s):**

---

**Available Modules:**

## 4.1.2 Selecting the Correct Module Configuration

- Search for and select the module that is integrated in your device. Select “Add” to link the module to the request.

### Available Modules:



- Then, select the radio button next to the HW version, SW version, and SVN of the module being integrated in your device.
- Select “Continue”.

Please select the HW/SW version

### PTCRB Test Module

HW Version	SW Version	SVN
<input type="radio"/> AutofillHW387	<input type="radio"/> AutofillSW387	<input type="radio"/> AutofillSVN387

### Chosen Module:

Module	HW Version	SW Version
PTCRB Test Module	AutofillHW387	AutofillSVN387

### 4.1.3 Device Technologies and Bands Supported

- Review the technologies and frequency bands supported, which are automatically populated from the integrated module you selected.
- You may deselect any bands not supported by your device.
- Any bands that are not supported by the module will be not be modifiable as it is not possible to enable any bands that were not certified in the module.
- Select “Continue”.

Technologies/Bands:  GSM  850 MHz  900 MHz  1800 MHz  1900 MHz

UMTS FDD  Band I  Band II  Band IV  Band IX  Band V  Band VIII

E-UTRA FDD  Band 1  Band 2  Band 3  Band 4  Band 5  Band 6

Band 7  Band 8  Band 9  Band 10  Band 11  Band 12

Band 13  Band 14  Band 15  Band 16  Band 17  Band 18

Band 19  Band 20  Band 22  Band 23  Band 24  Band 25

Band 26  Band 27  Band 28  Band 29  Band 30  Band 31

Band 32  Band 65  Band 66  Band 67  Band 68  Band 69

Band 70

E-UTRA TDD  Band 33  Band 34  Band 35  Band 36  Band 37  Band 38

Band 39  Band 40  Band 41  Band 42  Band 43  Band 44

Band 45  Band 46  Band 48

E-UTRA CA Downlink  CA\_1A-5A  CA\_1A-18A  CA\_1A-19A

CA\_1A-26A  CA\_2A-2A  CA\_2A-4A

### 4.1.4 Device Detailed Information

- Identify the regulatory ID(s) associated with the device and select “Add”. If your device meets the condition of the module’s FCC grant and you will be using the module’s FCC ID, you may also select “This device is using the module’s Regulatory Approval IDs”.

**Regulatory Approval IDs:**

- This device has its own Regulatory Approval IDs
- This device is using the module's Regulatory Approval IDs

Type	ID	Issuing Country	
FCC ID ▾	Test	United States ▾	<b>Add</b>



- Enter the hardware and software versions of your Integrated Device (end product)
  - Note that the SW and HW version of the Integrated Device seeking certification should not be the same as the module versions
  - If your device does not have SW at the Integrated Device level, indicate a SW version of "0".
- The Point of Contact (POC) will auto-populate based on the user entering the request.
- Add the billing contact information for the certification fee.
  - If a Purchase Order is required to process the certification fee invoice and payment, enter a PO number and this will be listed in the invoice. This may also be added later after the request is submitted.
  - Once the invoice is generated, CTIA Certification will send a notification email to the request POC and the listed billing contact.
- Select "Continue".

HW Version:	<input type="text" value="AutofillHW302"/>	
SW Version:	<input type="text" value="AutofillSW302"/>	Note: If your Integrated Device does not have Integration level software, please indicate SW Version of "0"
Point of Contact (POC):	<input type="text" value="Test Manufacturer"/>	
POC E-mail:	<input type="text" value="test@test.com"/>	
POC Phone:	<input type="text" value="111-111-1111"/>	
Billing Company Name:	<input type="text" value="AutofillBC302"/>	
Billing Address:	<input style="width: 100%; height: 50px;" type="text" value="AutofillBA302"/>	
Billing POC:	<input type="text" value="Test Manufacturer"/>	
Billing POC Phone:	<input type="text" value="111-111-1111"/>	
Billing POC E-mail:	<input type="text" value="test@test.com"/>	
Purchase Order # (if applicable):	<input type="text"/>	
	<input type="button" value="Continue"/>	

### 4.1.5 Device Features Supported

- Review the features supported by your device, which are automatically populated from the module you selected.
- Certain features may not be modified as they are required to match those supported by the module. If you need to modify these, contact CTIA Certification for assistance after submitting your request.
- Review and update the selections for the remaining features to reflect those your device supports.
- Select “Continue”

## Initial Certification Request

**Manufacturer:** TM

**Model Name/Number:** Your Device Model

**Device Type:** Integrated Device

**Technologies/Bands:** GSM: 850 / 900 / 1800 / 1900, UMTS FDD: Band I / Band II / Band IV, E-UTRA FDD: Band 1 / Band 2 / Band 3

#### Features:

- A-GNSS
- GNSS
- AMR-NB
- AMR-WB
- AT Commands
- Bluetooth
- CDMA2000
- Circuit Switched Voice
- DARP
- EGPRS Multislot Class
- FUMO
- GAN/UMA
- GPRS Multislot Class
- HAC
  - M-Rating
  - T-Rating (Optional)
- HSDPA
- HSUPA

- IMPS
- ISM
- LTE UE Downlink Category
- LTE UE Uplink Category
- LwM2M
- MIMO Downlink
- MIMO Uplink
- MMS Release
- Multi-SIM Support  Number

Feature

- OMA\_Browsing
- OMA PoC
- OMA DM
- OMA SUPL
- Consumer Remote SIM Provisioning (GSMA SGP.22) eSIM OS Vendor (e.g. Gemalto, G&D)

- M2M Remote SIM Provisioning (GSMA SGP.02) eSIM OS Vendor (e.g. Gemalto, G&D)

- RX Diversity
- SCOMO
- STK SIM
- STK USIM
- TD-SCDMA
- TTY
- Video Telephony
- UICC-Based NFC
- VoLTE
- WAP Version
- Wi-Fi




Wi-Fi Solution Manufacturer and Model  
Name/Number

#### 4.1.6 Selecting the Test Lab

- From the drop-down list, select the test lab who will be performing the certification testing. Contact should have been made with lab prior to entering the certification request in the database.
- Select the point of contact at the lab if known, otherwise select "All"
- Select "Continue"

Please select a lab and point of contact for the testing.

#### 4.1.7 Specifying the IMEI Information

##### 4.1.7.1 IMEI Issuer

- You may use the module's IMEI TAC allocation if your production will not exceed 100,000 units. In this case, select the option for using the module's TAC and select the appropriate module TAC(s) from the list displayed.

Please select the IMEI TAC you will be using for certified commercially available products.

We are requesting a new TAC  
 We are ONLY using the module's TAC  
 We are using the module's TAC AND requesting a new TAC

Please note you may only use the module manufacturer's IMEI TAC if your production will not exceed 100,000 units. If this is the case, please select the TAC(s) below and click Continue. If not, please choose "We are requesting a new TAC" above.

**Test Module TACs:**

- If your production will exceed 100,000 units, a unique TAC is required. In this case, select the option “We are requesting a new TAC”, then identify the TAC issuing body.

Please select the IMEI TAC you will be using for certified commercially available products.

- We are requesting a new TAC
- We are ONLY using the module's TAC
- We are using the module's TAC AND requesting a new TAC

Continue 

Who will issue the IMEI TAC?

- PTCRB     BABT or other

#### 4.1.7.2 Requesting a PTCRB-issued IMEI TAC (If Applicable)

- If selecting PTCRB as the TAC issuing body, please complete the additional information to request a unique TAC assignment. CTIA Certification will then allocate a unique TAC number for your device.
- **Note:** There are GSMA fees for TAC allocation. Please see <https://imeidb.gsma.com/imei/tacallocation-termsandconditions> for details.

**GSM Association (GSMA) - Required Information:**

Please provide the IMEI TAC details as they will be listed in the GSMA IMEI Database. The details below are unique to this TAC request for the purpose of reporting to GSMA only and will not impact your PTCRB certification request.

**NOTE:** There are GSMA fees for TAC allocation. Please see <https://imei.db.gsm.com/imei/tacallocation-termsandconditions> for details.

**Model Name:**   
**Brand Name:**   
**Marketing Name:**   
**Equipment Type:**   
**Operating System/Platform Supported:**   
**5G Series Supported:**



**GSM Association (GSMA) - Required Information:**

Please provide the IMEI TAC details as they will be listed in the GSMA IMEI Database. The details below are unique to this TAC request for the purpose of reporting to GSMA only and will not impact your PTCRB certification request.

Select the Low Power Wide Area Network [LPWAN] supported by your device

- Does your device support EC-GSM-IOT?  Yes  No
- Does your device support Cat-NB1?  Yes  No
- Does your device support Cat-NB2?  Yes  No
- Does your Cat-NB device support multicast?  Yes  No
- Does your device support Cat-M1?  Yes  No
- Does your device support Cat-M2?  Yes  No
- Does your Cat-M device support multicast?  Yes  No



**GSM Association (GSMA) - Required Information:**

Please provide the IMEI TAC details as they will be listed in the GSMA IMEI Database. The details below are unique to this TAC request for the purpose of reporting to GSMA only and will not impact your PTCRB certification request. Please see description of UICC and eUICC [here](#).

Does your device support removable UICC?  Yes  No

How many removable UICC does the device support?

Does your device support removable eUICC?  Yes  No

How many removable eUICC does the device support?

Does your device support Non removable UICC?  Yes  No

How many Non removable UICC does the device support?

Does your device support Non removable eUICC?  Yes  No

How many Non removable eUICC does the device support?

Total number of IMEI assigned to this device or model:

Total number of SIM Slots used in the device:



**GSM Association (GSMA) - Required Information:**

Please provide the IMEI TAC details as they will be listed in the GSMA IMEI Database. The details below are unique to this TAC request for the purpose of reporting to GSMA only and will not impact your PTCRB certification request. Please read the definition of technical design [here](#).

Are you responsible for the technical design and manufacture of the device?  Yes  No

The following information will be shown as the manufacturing details for this model.

Manufacturer Name

Manufacturer Head Office Address

Contact Name

Contact Email

Contact Phone

Contact Job Title



One TAC allows for the allocation of 1,000,000 IMEIs. Please choose the number of TACs you wish to request.

#### 4.1.8 Selecting the Publish Options

- Before submitting your certification request, you may choose how your device is listed on the public portion of the PTCRB website after it is certified.
  - You may choose to publish the device when it is certified, or choose to publish up to 365 days after certification by entering the number of days in the box.
  - “Basic” includes the Manufacturer, Model Name/Number, Device Type, Cellular Technologies (i.e., 2G, 3G, 4G, 5G)
  - “Detailed” includes the Manufacturer, Model Name/Number, Device Type, Cellular Technologies (i.e., 2G, 3G, 4G, 5G), Supported Technologies and Frequency Bands, HW Version, SW Version, Certification Date

Please select when the device shall be published on the ptcrb.com certified devices list.

- Publish when certified
- Publish  days after certification

Please select the amount of information to be published:

- Basic
- Detailed

Continue 

#### 4.1.9 Sharing the Request with an Operator

- On the next screen, you will be able to check the box next to any operator(s) you would like to grant access to view your certification request (and any subsequent ECOs of this device model) while the submission is in pending status (prior to being certified).
- You may modify this selection at any time after submitting your certification request.

Please select any operators allowed to view this request, and all its ECOs, while in pending status

**Operators:**

Select all operators

- AT&T
- Bell Mobility
- DISH Network
- Eastlink
- Firstnet
- KORE Wireless
- Rogers Communications Partnership
- SaskTel
- Southern Linc Wireless
- TELUS
- T-Mobile
- US Cellular
- Verizon Wireless

Submit

#### 4.1.10 Submitting the Request

- Select “Submit” at the bottom of this page to submit your certification request. The next section of this document describes the next steps needed to complete the certification of your device.

Request #103311 has been submitted successfully. You can review your requests by clicking [here](#).

Upload Documents

Done

## Section 5 Next Steps

- At this stage your certification request has been submitted and will be in the lab queue for them to process.
- You can view the pending request by navigating to the **Check/Update Request** page under the Certification Database menu. Click on the request # to go to the request page and view the submitted device information.

### 5.1 Modifying Pending Request Information

- Once a lab accepts the request for testing, you will be unable to modify the certification request information. If you find that there are mistakes, first contact your PTCRB test lab, as they are able to update much of this information as they process the certification request.
- For any additional updates to your certification request information, please contact CTIA Certification at [support@ctiacertification.org](mailto:support@ctiacertification.org).

### 5.2 Uploading Required Documents

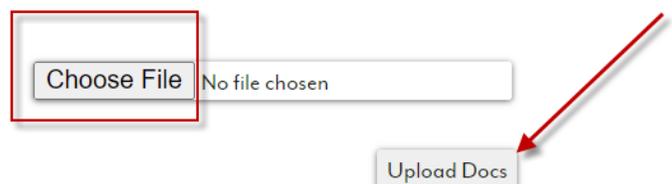
- A product description is required for the certification request. To upload the product description, go to the “Required Documents” section on the second page of the request and select “Choose File” next to the product description field. Select “Upload Docs” to upload the document to the database.
  - The product description must reference the manufacturer name and model name/number of the device
  - Draft documents are acceptable as well as any document describing the device, such as a user manual or product brochure
  - The file name may not contain any spaces or special characters
- If you indicated that your device contains multiple radio (WWAN) modules, a “Description of Multiple Modules Implementation” is also required. This document shall include the following:
  - Identify how many modules are in the device
  - Identify the module manufacturers, model names/numbers, and SW versions
  - Indicate whether the modules have a dedicated antenna or share an antenna
  - Indicate whether the modules can transmit simultaneously

#### Required Documents

Please upload the following required documents.

**Product Description**

Key: ✓ - Approved | - - Not Yet Approved | ✗ - Rejected



## 5.2.1 Payment

- The invoice for the PTCRB certification fee will be automatically generated as soon as the lab accepts the request for testing. Once the invoice is available, you will receive a notification via email. The invoice can be downloaded from the Payment section on the second page of the request as shown. Please contact CTIA Certification at [support@ctiacertification.org](mailto:support@ctiacertification.org) with any questions.

PAYMENT RECEIVED	
Invoice	PTCRB84457
Customer ID	MANU000
Date	August 11, 2020
Description	Certification Fee
PTCRB Certification - Integrated Device Initial	\$1,500.00
	Subtotal \$1,500.00
	Misc. \$0.00
	Total \$1,500.00
Payment Note	N/A



## Section 6 Questions

- If you have any questions, please contact CTIA Certification at [support@ctiacertification.org](mailto:support@ctiacertification.org) and one of the certification team members will be happy to assist. If your question is about a specific certification request, please provide the request number in your email to locate it more quickly.

## Appendix A Revision History

Date	Version	Description
September 2015	1.0	<ul style="list-style-type: none"> <li>Initial release</li> </ul>
December 2018	1.1	<ul style="list-style-type: none"> <li>Updated PTCRB logo/images and process steps</li> </ul>
May 2020	1.2	<ul style="list-style-type: none"> <li>Updated CTIA Certification contact email</li> <li>Updated database screenshots throughout document</li> <li>Updated process steps to include marketing name field, IoT device categories and market segments, requirements for devices with multiple modules, and requirements for use of module's TAC</li> </ul>
August 2020	1.3	<ul style="list-style-type: none"> <li>Updated database screenshots throughout the document</li> </ul>
December 2021	1.4	<ul style="list-style-type: none"> <li>Updated sections 2 through 4 with updated screenshots and process steps to align with certification database updates</li> <li>Editorial updates and some updated screenshots throughout document</li> <li>Added references to IoT Network Certified program for IoT devices</li> </ul>